

innovating activities
and supply of information
for national assembly
of viet nam

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I-/ background

1- The National Assembly of VietNam are renovating every aspect of activities

2- The Library have to innovate the process of information activities

II-/ The role & value of Information

**1- Interms of Development
Resources**

**2- Being serned as a basis
for Leadership and
Management**

1- Interms of Development Resources

- The quality of information product & services have become criterian for evaluating the development level of each & every country**
- Information also playved an important role in scientific research. (Science is fed on by science itself)**

2- Being served as a basis for Leadership and Management

- The quality of decision is also dependent on the sufficiency as well as the quality of information**
- The nature of the management process is acquiring & processing information for the readers, therefore:**

Information is regarded as an element & a resource of greatest important for development

- The quality of information is interested in 3 key elements: Contents, Time & Form

a/ Contents as the most important element which creates the quality of information, these includes 3 features:

+ Precisions: Information must be precise, not allowed to be deviated from the processed source of information.

+ Appropriateness: Information must be related to the job & the task under consideration for solution.

+ Conformity: Information must be inclusive of the entire element which the information users desire to know to settle on their jobs.

b/ Time is the second element, including such features as:

+ **Timeliness**: Information must be provided to users on time, when they badly need it.

+ **Urgency**: Information must be urgent & updated on time.

C/ The form of information must be detailed & attractive

III-/ building information resources

- 1- Identification of information users & need
- 2- Requirement for information organizing
- 3- Organizing information services



1- Identification of information users

- + The decisions makers need comprehensive & diverse information of the country.**
- + The scientists & technical staff need more information at the international level.**
- + People who are responsible for disseminating achievements in economic & social development.**
- + Lastly, Information should be universal for the everyone.**

2- Requirement for infor. organizing

+ Requirement

+ Providing Question & Answer information

+ Building Databases:

- Book database**
- Periodicals databases**
- Data databases**
- Database on National Assembly Member list**
- Law database**
- Etc...**

3- Organizing information services

- + Providing reference of National & International in the INTRANET network of the NA office.**
- + Providing information of documents on legal regulation (Vietnam law documents).**
- + Providing quick answer service for users who cannot search directly at the library.**
- + Providing Question & Answer information.**
- + Coordinating with other library to operate shared information potentiality.**
- + MultiMedia. Etc...**

4- Results of the coordinating

- + Number of questions: 1747 / 757 request note.**
- + Timely & right answer: 753.**
- + Addresses at the meeting: 373.**
- + Document information: 357.**
- + Research information: 73.**
- + Reference, specialized information: 583.**

Serving 98 requirements on researching, explaining legislation & 12000 pages documents related to law projects.

IV-/ current situations and solution

1-/ Current situations

- a) Not all information is of value.**
 - + The content of the information has nothing relating to their work.**
 - + Information arriving untimely (too early or too late).**
 - + Improper information.**
- b) Information of orientation status is lack.**
- c) Do not satisfy the users.**
- d) Information resources are still not enough.**
- e) Cooperation has not been developed.**
- f) Basic information infrastructure is incomplete.**

2-/ Solutions

- a) Having orientation in building information resources, ensuring sufficiency for serving for serving information needs.**
- b) Upgrading quality & forms of information service, meeting correspondly to the National Assembly activity program.**
- c) Building electronic libraries with aims of providing online access to information (our Ele. Lib. has just been opened, very recently, on Nov.16th, 2004).**
- d) Applying information technology to provide remote information access & Question - Answer service.**
- e) Reinforcing network connection capability with information sources outside the National Assembly.**

OPENING CEREMONY DIGITAL LIBRARY

in the Office of the National Assembly

HaNoi, 16-11-2004



Mr. Truong Quang Duoc
Deputy Chairman of the National
Assembly is speaking

ent Agency (DANIDA)



V-/ conclusion

- 1- The National Assembly Library in the 21st century.**
- 2- Do not exclude the traditional forms of storage.**
- 3- May lead to masses waste of resources.**
- 4- To narrow down the great gaps between developed & developing countries.**
- 5- The solutions mentioned above are expected to be taken into account by the conference along with other constructive proposals for the future.**

thank you very much
and with best wishes

